



As an international cooperation enterprise for sustainable development with worldwide operations, the federally owned Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH supports the German Government in achieving its development-policy objectives. It provides viable, forward looking solutions for political, economic, ecological and social development in a globalised world. GIZ promotes complex reforms and change processes. Its corporate objective is to improve people's living conditions on a sustainable basis.

Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH, is announcing as following:

Call for expressions of interest

The GIZ Project "Sustainable Municipal Services" co-financed by the European Union supports the implementation of the revised Kosovo Integrated Waste Management Strategy. The revised strategy includes a strong focus on providing all citizens with solid waste management services and establish environmentally sound disposal sites over the coming years. The objective of the project is contributing to enhancing the capacities of the relevant institutions to modernize Solid Waste Management in Kosovo through technical assistance measures. An important focus of the project is the continuation of the Capacity Development (CD) of institutions and individuals through training opportunities and the strengthening of technical expertise in the country. Supported by various donors most of the municipalities have installed basic governance processes, such as solid waste management units and solid waste management plans. This is considered a moderate progress towards the overall functionality of service provision during the recent years. So, as the Law on Waste (2012) mandates the municipalities to cover the basic waste management services including the set-up of tariffs for their services and the respective operating model, nevertheless, not all municipalities have reformed their fee collection operator model. As such it is paramount, that there should be more sustainable approach on advising municipalities on selecting the proper operator model. Therefore, the need for a centralized support and guidance through one of the sector line ministries in Kosovo has been deemed to be a more suitable approach.

In the efforts to sustainably reform the operator models in Kosovo municipalities, the GIZ project "Sustainable Municipal Services" - co-financed by the European Union invites qualified companies to submit an expression of interest in developing a billing and revenue collection software, user's manual and training programs for the end users and all involved stakeholders.

The checklist below provides further information about the conditions and expectations of the GIZ project. Based on responses to this call expression of interest, GIZ will pre-qualify companies that in turn will receive a Request for Information (RFI) to submit their offers with detailed specifications. Response to the RFI does not necessarily imply that the companies will receive the GIZ's "Request to develop a billing and revenue collection software, user's manual and training programs for the end users."

Based on the outcome of offers, GIZ will offer a framework contract to the selected company. Please note that all correspondence and dealing with the GIZ must be in English language.

REQUEST FOR INFORMATION

- 1) Proof of company's legal status (registration and/or certification documentation, status), company details (name, postal address), date of incorporation within their initial response.
- 2) Companies should submit at least five (5) references of similar products (software solutions) that they've developed, two (2) of which shall not be older than 3 years

- 3) Companies should submit at least three (3) reference letters from companies/institutions for/to whom they've developed accounting/billing software solutions, one (1) of which shall not be older than 3 years

Interested companies are invited to submit their electronic application in English language. The deadline for submitting the application is **26.09.2022** at 15:00, via email at: procurement.kosovo@giz.de, titled/labelled as "**83420045 – Development of billing and revenue collection software**"

Please note that:

- Bids must be submitted in **pdf format**.
- The size of emails for quotation is limited to **30 MB**. In case the quotations exceed the maximum data size, quotation documents must be sent via filetransfer.giz.de. **In case you use our file transferring system please provide us with the password in the comments.**
- You should use the reference number **83420045**, otherwise we cannot consider your offer.

Only shortlisted companies/NGOs will be notified for further application procedure